

# Quail Canyon Labs

## Puppy Guarantee

### **Guarantee:**

*We take pride in the fact that our relationship with you does not end when you take home a puppy from us. As a conscientious breeder, we would like to believe nothing could ever go wrong with our puppies. However, certain things are never in our control. A puppy's health is dependent on a lot of factors like genetics, exercise, food & nourishment and overall care. If something does go wrong, we always strive to help. While we may not be able to guarantee that your puppy will never have a health problem, we guarantee that we will do our best to ensure your new family member is a healthy one! We ensure our puppies are up-to-date with vaccinations and have been de-wormed. Finally as an additional check, we ask that you take your puppy to a licensed veterinarian within 1 week after you receive your puppy, so we can be sure that your puppy is a happy, healthy one.*

*We do not believe your puppy is replaceable but we do believe that sometimes the pain can be lessened in the company of another furry friend. In the unlikely event of the death of a puppy within one year from its birth due to genetics, or if the puppy is found to have congenital or hereditary disorders (within one year) which adversely affects the health of your puppy, we will replace the pet with another of equivalent value at no cost to you. The cause of death should be certified by a licensed veterinarian.*

### **What we need from you:**

*Nothing delights us more than knowing we were able to bring a healthy, happy puppy to you. We do seek out your help to ensure your puppy remains healthy. Here are a few measures that will help:*

- *Your puppy will come with up-to-date, age-appropriate vaccinations. Continue to vaccinate your puppy at 9 weeks, 12 weeks, and 16 weeks. This is crucial to the healthcare and maintenance of your puppy.*
- *While we de-worm and vaccinate your pup till the departure date, we'd like you to continue proper de-worming and conducting regular exams up to 16 weeks of age or more (or as recommended by the veterinarian). Keep record of any examination performed by a licensed veterinarian.*

### **Exceptions to our Guarantee:**

- *We cannot guarantee the disposition or temperament, conformation, size, weight, color, markings or breeding ability of your new puppy.*
- *No replacements will be given for hip dysplasia, if the dog is over-weight.*
- *No replacements will be given for allergies.*
- *Failure to provide your puppy with timely inoculations or regular veterinary care will void this guarantee.*
- *This guarantee does not cover any veterinarian costs.*
- *This guarantee does not cover any costs associated with spaying or neutering, including undescended testes.*